In a recent poll conducted by the National Association of Community Health Workers (NACHW), CHWs from across the United States provided insight into the best resources and biggest challenges in community healthcare amidst the COVID-19 pandemic.

**TOP 3 COVID-19 SOURCES ACCORDING TO CHWs**

- **87%** CENTERS FOR DISEASE CONTROL & PREVENTION (CDC)
- **71%** STATE’S HEALTH DEPARTMENT
- **47%** WORLD HEALTH ORGANIZATION (WHO)

**Culturally Appropriate Materials**
Black and Latino Americans are at a much higher risk of contracting COVID-19. While the CDC remains a top source for information, only 43% of CHWs polled said the CDC provided culturally appropriate materials.

**Mental Health Support**
CHWs reported the need for mental health information, resources, and screenings for themselves, patients, and communities as a top concern.

**Access to Basic Needs**
Grocery delivery, eating on a budget, preparing for shortages, applying for assistance, and transportation remain a challenge for CHWs’ clients and most communities.

**FINDING THE GAPS IN RESOURCES AND ACCESS TO CARE**

**IMMEDIATE COMMUNITY NEEDS**

1. Address Socioeconomic Barriers
2. Provide Multilingual or Bilingual Materials
3. Improve Direct Access and Support for Vulnerable Populations